

# STILWELL MEMORIAL HOSPITAL

## FINANCIAL ASSISTANCE — PLAIN LANGUAGE SUMMARY

### Help With Your Hospital Bill

Stilwell Memorial Hospital provides financial assistance for eligible emergency and medically necessary Hospital services. You may qualify for free or discounted care based on household income and family size. Insurance, Medicare, or Medicaid does not automatically prevent you from qualifying.

### Discounts

| Household income as % of FPG | Discount                 |
|------------------------------|--------------------------|
| 200% or less                 | 100%                     |
| 201%-225%                    | 80%                      |
| 226%-250%                    | 60%                      |
| 251%-300%                    | 40%                      |
| 301%-350%                    | 20%                      |
| Above 350%                   | No standard FAP discount |

### How to Apply

- Complete the Financial Assistance Application.
- Provide the documents reasonably requested to verify income and household information.
- Submit the application in person or by mail to 1401 W. Locust St., P.O. Box 272, Stilwell, OK 74960
- Applications are free.

### Where to Apply and How to Get Help

Stilwell Memorial Hospital Business Office  
1401 W. Locust Street  
Stilwell, OK 74960  
Phone: 918-696-3101  
Business Office: Monday-Friday, 8:00 a.m.-4:30 p.m.

A copy of the Financial Assistance Policy and the Financial Assistance Application can be found on our website at <https://stilwellmemorial.com/financial-assistance/>.

If you need to request a free copy by mail, please call the Stilwell Memorial Hospital Business Office during normal business hours.

### Covered and Non-Covered Providers

Financial assistance applies to services billed by Stilwell Memorial Hospital and providers identified as covered below.

- Stilwell Memorial Hospital — Emergency Medicine / Hospital Services — Covered
- Diagnostic Imaging Associates — Radiology — Not covered
- Diagnostic Laboratory of Oklahoma — Pathology — Not covered

Radiology and pathology services from providers identified as not covered are not covered by the Hospital's FAP; contact those providers directly about their bills.

### **AGB Protection**

If you qualify for financial assistance, you will not be charged more than the Amounts Generally Billed (AGB) for emergency or medically necessary care. The Hospital uses the prospective Medicare fee-for-service method to determine AGB. Information about the method is available free upon request.

### **Emergency Care**

The Hospital provides emergency medical care without discrimination and without requiring payment before emergency screening or treatment required by law.

### **Medical Indigence**

If your income is above the standard discount levels but you cannot reasonably afford your Hospital bill because of extraordinary medical expenses or other circumstances, you may request an individualized medical-indigence review.

### **Spanish and Language Assistance**

The FAP, application, and this summary are available in Spanish. Language assistance is available by contacting the Business Office.

### **Free Copies**

Free copies of the Financial Assistance Policy, application, and this Plain Language Summary are available at the Business Office, at public registration locations, by mail, and online.

Direct webpage: <https://stilwellmemorial.com/financial-assistance/>